

HIGH COURT OF MADHYA PRADESH: JABALPUR

// NOTICE INVITING E-TENDER //

Tenders are invited from experienced and reputed firms/ organizations/ Original equipment's Manufacturer (OEM) for the supply of Wireless Public Address System under the specifications, terms and conditions mentioned in the tender document. The last date of online tender submission is **13th October, 2025 before 06:00 P.M (mandatory)**. The sealed tender complete in all respect addressed to **"Registrar General, High Court of Madhya Pradesh, Jabalpur"** must be submitted before **05:00 P.M on 14th October, 2025 (mandatory)**. The technical bids of the tenders shall be opened on **15th October, 2025 at 11:30 A.M.** The detailed tender document is available in the official website of the High Court of Madhya Pradesh **www.mphc.gov.in** and Government e-procurement portal **www.mptenders.gov.in**.

Sd/-

REGISTRAR GENERAL

HIGH COURT OF MADHYA PRADESH: JABALPUR

// NOTICE INVITING E-TENDER //

No. Reg(IT)(SA)/2025/1570

Dated: 23/09/2025



Bid Document for

PURCHASE OF WIRELESS PUBLIC ADDRESS SYSTEM

Note: -This document contains total **24 pages** including cover. No change and modification in the document by the bidder is permissible.

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TENDER DOCUMENT FOR THE
PURCHASE OF WIRELESS PUBLIC ADDRESS SYSTEM
INVITATION OF THE BID

No. Reg(IT)(SA)/2025/1570

Dated: 23/09/2025

SCOPE OF THE WORK:-

The Registrar General, on behalf of High Court of Madhya Pradesh, Jabalpur invites bids for the Purchase of Wireless Public Address System as per the specifications at **Chapter-3** from the reputed manufactures (OEM) or their authorized dealers or service providers.

DETAILS OF THE BID:-

Estimated Project Cost	Online Tender Fees (In Rs.)	Online EMD (In Rs.)	Last Date / Time of online tender Submission	Last Date / Time of hardcopy tender Submission	Date and Time of Opening of Technical bids (online /hardcopy)	Time for Completion of the work / project
25 Lakh	5,000/-	Rs. 50,000/-	13 th October, 2025 before 06:00 P.M.	14 th October, 2025 before 05:00 P.M.	15 th October, 2025 at 11:30 A.M.	30 Days

- *Tender documents may be viewed or purchased online by interested and eligible bidders from the website **www.mptenders.gov.in** after paying Tender fee of **Rs.5,000/-** and Processing Fee, as applicable. The tender document is also available in website **http://www.mphc.gov.in**.*
- *Bidders can submit its tender online at **www.mptenders.gov.in** on or before the key dates given above. The physical copy of the technical bid also be submitted at the address below latest by **14th October, 2025 at 05:00 P.M.***
- *All further notifications / amendments, if any shall be posted on **www.mptenders.gov.in** and **www.mphc.gov.in** only. No separate communication shall be made with individual Bidders.*

- **The financial bids are to be submitted only online and no hard copy to be submitted along with the bid.**
- **The firms registered under NSIC and MSME (The vendor to be registered with both NSIC and MSME for claiming exemption of tender fees) are exempted for submission of tender fees only. But they have to submit valid EMD as per the tender requirement.**

All other terms and conditions for submission of tender are contained in this document. If the date of submitting/opening of the Bid is declared as holiday then the bids shall be submitted / opened on next working day.

The Registrar General, High Court of Madhya Pradesh, Jabalpur (M.P.) reserves the right to accept or reject any or all bids without assigning any reason thereof.

Address for communication:-

Registrar General,
High Court of Madhya Pradesh
Jabalpur (M.P.)
Email: - regithcjbptd@mp.gov.in
Landline: 0761-2623358

CHAPTER-1
INSTRUCTIONS TO THE BIDDERS

1. The tender document will form an integral part of the Contract for the supply of Wireless Public Address System.
2. The tender document is to be directly downloaded from the website **www.mphc.gov.in** and **www.mptenders.gov.in**. No editing, addition/deletion of the matter is permitted, if such action is observed at any stage, such tenders are liable for outright rejection and **suitable legal action will be taken against the bidder.**
3. Only enclosed formats as provided in original should be used. **All sheets need to be submitted after affixing seal of the Company and signature of the authorized signatory.** Additional sheets, duly authenticated, may be attached to elucidated specifications or clarify the specific issues.
4. The prescribed tender document consisting of (i) Technical Bid along with copy of online EMD details and online details of tender fees in a single envelope superscribing ***“Bid for supply of Wireless Public Address System”*** and to be submitted to the **Receipt Section/ Inward Section of the High Court** of Madhya Pradesh, Jabalpur before due date and time **(05:00 P.M. on 14th October, 2025).**
5. Tender document should be signed and stamped by the bidder on each page accepting the terms and conditions of the tender.
6. **EARNEST MONEY DEPOSIT (EMD):-**
 - 6.1 The proposal should be submitted along with **online** application fee of **Rs.5,000/- (Rupees Five Thousand only)** and **online** Earnest Money Deposit (EMD) of **Rs. 50,000/- (Rupees Fifty Thousand Only)** in the form of **online mode** through e-procurement tender portal **www.mptenders.gov.in** in favour of **“Registrar General, High Court of Madhya Pradesh, Jabalpur”** valid for the period of 06 months. The Bid

submitted without EMD and/or the application fee/tender fees shall be summarily rejected.

7. The High Court of M.P. reserves the right to forfeit the EMD amount on non-acceptance /non-compliance of offer in full or part or if it is found that tenderer has misrepresented in any way.
8. Wireless Public Address System can be supplied by the manufacturer directly **OR** through their authorized resellers / partners /dealers. However, **the authorization letter / certificate from the manufacturer /parent company is to be enclosed along with the bid document for the supply of Wireless Public Address System.**
9. The bidder shall quote the prices of items including all taxes, levies i.e. GST, packing, forwarding, freight and insurance etc. No price revision /alternative will be allowed after the receipt of the Bid.
10. Any conditions /terms given in the bid by bidder shall not be binding on the High Court of M.P., Jabalpur. All the terms and conditions for the supply, delivery, payment, warranty, penalty, etc. will be as given herein and no change in any term or condition by the vendors will be acceptable.
11. Canvassing in any form will be viewed seriously and if any Tenderer is found to be resorting to such practice, the Tender of such firm will be rejected.
12. The bidder should quote only for the specific reputed **brands /models** giving details of specification etc.
13. **The cost quoted should include the cost of software (if any) media, installation etc. at on site.**
14. Against bidders compliance column in technical specifications, only **YES /NO**, as the case may be, should be mentioned.
15. All columns of this bid should be filled. Any additional information should be enclosed separately and referred to in the relevant column of the bid form.

All relevant product literature / catalogues are to be enclosed along with the bid.

16. Alterations, if any, in the tender document should be attested properly duly signed by the authorized signatory after affixing seal by the vendor, failing which the tender may be rejected.
17. The Bid shall be valid for a period of **180 days** from the date Bid opening.
18. As per the requirement of the High Court the purchase may be made in line item wise also (if required).
19. The bid may be quoted by the vendor in line item wise.

CHAPTER-2
CONDITION OF CONTRACT

1. Tenderer should have **at least three years of experience** in the sales, service and support of IT Equipment's/ Audio Video System / Public Address System.
2. **Tenderer should have average turnover of minimum Rupees Twenty Five Lakh during last three financial years in the sales, service and support of IT Equipment's/ Audio Video System / Public Address System.**
3. Tenderer should enclose the list of service centers in the State of Madhya Pradesh. The tenderer should provide repair or replacement coverage for both parts & labour from authorized vendor.
4. The Wireless Public Address System as per the specifications needs to be delivered and installed at **High Court of Madhya Pradesh, Jabalpur.**
5. To assist the examination, evaluation and comparison of bids the Registrar General, High Court of Madhya Pradesh, Jabalpur at its discretion ask the bidder for clarification of its bid including price. Any of the vendors may be called for negotiations at the discretion of the Registrar General.
6. Tenderer should enclose the copies of valid **GST Registration and PAN number.**
7. The Wireless Public Address System should be of reputed make and should conform to the standard (s) as mentioned in **Chapter-3**. Documentary proof of the same should be attached along with the tender document.
8. Delivery and installation period: **maximum 30 days** from the date of receiving the **Purchase Order**. The installation report should be signed by the Engineer of the Firm jointly with authorized technical staff of the High Court.
9. Successful Tenderer will have to furnish the Contract Form and unconditional Bank Guarantee valid for the **period of three years** to the High Court of M.P., Jabalpur within 15 working days from the date of issue of Purchase Order, failing which the purchase order shall stand cancelled and EMD shall be forfeited.

10. Successful Tenderer will have to adhere to the **delivery schedule strictly**. The Registrar General, High Court of M.P., Jabalpur reserves the right to cancel the purchase order and forfeit the EMD, if purchase order is not executed within the stipulated time and to place the order with the next successive bidder.
11. **Payment terms: 100%** on successful delivery and installation of the Wireless Public Address System at High Court of Madhya Pradesh, Jabalpur.
12. The supplier's request for payment shall be made in writing accompanied by relevant document such as proper invoice, delivery challans and successful installation reports duly signed by authorized official.

13. Warranty:-

- (a) The supplied items to be under **three years free onsite comprehensive warranty support service** from the date of installation or 36 month free warranty support service from the date of installation of the Wireless Public Address System at site, whichever is earlier, as and when necessary.
- (b) If Public Address System remains down beyond 48 hours, the successful firm will be required to provide a stand-by of the same or higher configuration, failing which the High Court of M.P., Jabalpur will arrange Public Address System on rental basis at the rates decided by the Registrar General, High Court of M.P., Jabalpur, which shall be final and binding, and the cost thereof shall be adjusted against the Security Deposit/ Bank Guarantee and any other due payment of the vendor.
- (c) Warranty period begins from the date of satisfactory installation and commissioning of the Wireless Public Address System.
- (d) On completion of the warranty period, the security Deposit / performance Bank Guarantee without any interest accrued shall be released after satisfying that proper free warranty support has been provided during warranty period of **03 years** for the Wireless Public Address System. If considered necessary, suitable amount of penalty

shall be recovered from the vendor out of their due payments or from their Security Deposit / performance Bank Guarantee or by raising claims, while releasing the Security Deposit / performance Bank Guarantee.

14. **Security Deposit (SD) / performance Bank Guarantee (PBG):** The Successful Tenderer will be required to furnish performance bank guarantee / security deposit in the form of unconditional Bank Guarantee issued by a Nationalized / Scheduled Bank in India equivalent to **03%** of the Contract Value valid for a period of **38 months** within **30 days** from the date of issue of Work Order.
15. The High Court of M.P., Jabalpur reserves the Right to accept or reject any offers without assigning any reason thereof, and to amend the terms and conditions before award of the contract.
16. The vendor has to provide training on operation of Wireless Public Address System to the end-users of the High Court.
17. Any disputes arising out of this tender shall be under the **Jurisdiction of Court of Jabalpur only.**
18. **FORCE MAJEURE:-**
 - 18.1 Neither party shall be responsible to the other for any delay or failure in performance of its obligations due to any occurrence commonly known as Force Majeure which is beyond the control of any of the parties, including, but without limited to, fire, flood, explosion, Acts of God or any governmental body, public disorder, riots, embargoes, or strikes, acts of military authority, epidemics, strikes, lockouts or other labour disputes, insurrections, civil commotion, war, enemy actions etc.
 - 18.2 If a Force Majeure arises, the Bidder shall promptly notify the Registrar General, High Court of Madhya Pradesh in writing of such condition and the cause thereof. Unless otherwise directed by the Registrar General, High Court of Madhya Pradesh the Bidder shall continue to perform his obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by

the Force Majeure event. The Bidder shall be excused from performance of his obligations in whole or part as long as such causes, circumstances or events shall continue to prevent or delay such performance.

19. TERMINATION:-

- 19.1 Termination on expiry of the CONTRACT: The Agreement shall be deemed to have been automatically terminated on the expiry of the Contract period unless the Registrar General, High Court of Madhya Pradesh has exercised its option to extend the Contract in accordance with the provisions, if any, of the Contract.
- 19.2 Termination on account of Force Majeure: Either party shall have the right to terminate the Contract on account of Force Majeure.
- 19.3 Termination on account of insolvency: In the event the Successful Bidder at any time during the term of the Contract becomes insolvent or makes a voluntary assignment of its assets for the benefit of creditors or is adjudged bankrupt, then the Registrar General, High Court of Madhya Pradesh shall, by a notice in writing have the right to terminate the Contract and all the Successful Bidder's rights and privileges hereunder, shall stand terminated forthwith.
- 19.4 Termination for breach of contract: A breach by the Successful Bidder of its obligations hereunder and such breach not being rectified by the Successful Bidder within 30 days of receipt of the Purchaser's notice intimating such breach. Upon termination, the Successful Bidder shall surrender all the data and materials belonging to the Purchaser.
- 19.5 Termination for delay: Successful Bidder shall be required to perform all activities/services as per tender document. If the Successful Bidder fails to do so, the Contract may be terminated by the Registrar General, High Court of Madhya Pradesh by giving 30 days written notice unless the Registrar General, High Court of Madhya Pradesh has extended the period with levy of Liquidated Damages, as per conditions of the tender.
- 19.6 The Registrar General, High Court of Madhya Pradesh may at any time terminate the Contract by giving 30 days notice without assigning any reason.

- 19.7 Consequences of termination: In all cases of termination herein set forth, the obligation of the Registrar General, High Court of Madhya Pradesh to pay shall be limited to the period upto the date of effective termination. Notwithstanding the termination of the Agreement, the parties shall continue to be bound by the provisions of the Agreement that reasonably require some action or forbearance after such termination.
- 19.8 In case of termination of Contract herein conditions of the tender document the Contractor shall be put on holiday *[i.e. neither any enquiry will be issued to the party by the Registrar General, High Court of Madhya Pradesh against any type of tender nor their offer will be considered by the Registrar General, High Court of Madhya Pradesh against any ongoing tender(s) where contract between the Registrar General, High Court of Madhya Pradesh and that particular Contractor (as a bidder) has not been finalized]* for three years from the date of termination by the Registrar General, High Court of Madhya Pradesh to such Contractor.

20. ARBITRATION:-

In the event of any dispute or difference arising out or touching upon any of the terms and conditions of this contract and / or in relation to the implementation or interpretation hereof, the same shall be resolved initially by mutual discussion and conciliation but in the event of failure thereof, the same shall be referred to the Registrar General, High Court of Madhya Pradesh or his nominee. The sole arbitrator will be appointed by Hon'ble the Chief Justice, High Court of M.P. and the decision of the Arbitrator shall be final and binding on the parties. The arbitration shall be in Jabalpur and the Arbitrator shall give his award in accordance with "***The Arbitration and Conciliation Act, 1996***".

21. GOVERNING LAWS AND JURISDICTION:-

The Agreement shall be governed by the laws in force in India. Any dispute arising in relation to the Agreement shall be subject to the Jurisdiction of the Court at Jabalpur.

CHAPTER-3
TECHNICAL BID

Wireless Public Address System should be quoted with:-

- (i) Three years comprehensive Onsite Warranty & Support.
- (ii) All the necessary and required cables and accessories.

Wireless Mikes of reputed make compatible - Specification- "A"

#	Type	Minimum Specifications	Technical Compliance (YES / NO) (to be filled by bidders)
1.	Wireless Mike	Wireless, Multidirectional, <i>Boundary Mike / Gooseneck Mike</i> compatible with Cisco Video Conferencing device (Cisco: CS-CODEC-PRO+ V01, Euro block plug). Minimum 8hour battery backup, Frequency response 80 Hz to 20 kHz, +/-6 dB, LED indicator, Mute/Unmute button, with all accessories or better. The bidder can use appropriate DSP/s to accommodate phantom power, AEC and other processing to make system fully compatible for local reinforcement as well as two way / VC communication. <u>The bidder can quote their suggested mike of reputed make and model meeting out the requirement of the High Court.</u>	

Speakers - Specification- "B"

#	Type	Minimum Specifications	Technical Compliance (YES / NO) (to be filled by bidders)
1.	Speakers	Speakers: 8" high power, high sensitivity, 2-way loudspeaker. The speaker cabinet must have frequency range (-3dB) of 60 Hz-20kHz, sensitivity (1W/1m) 94 dB SPL or more, delivering Max SPL of 123 dB or more with power handling pk 800W or more. The speaker should have a nominal impedance of 8 ohm. The speaker cabinet should have a horizontal coverage angle of 90 degree or equivalent or better. The bidders have also Max SPL in range eg 118dB- 125dB. 118dB is well over required for local reinforcement/PA application. <u>The bidder can quote their suggested speaker of reputed make and model meeting out the requirement of the High Court.</u>	

Amplifier - Specification- "C"

#	Type	Minimum Specifications	Technical Compliance (YES / NO) (to be filled by bidders)
1.	Amplifier	Amplifier (1no): Class D/H Dual channel power amplifier with specification as below or BETTER to suit the power requirement of proposed speakers above; Max Midband Output Power: 1150W @ 4 ohms, 1750W @ 2 ohms, Max Bridged Output Power: 3600 W @ 4 ohms, Frequency Response: 20Hz – 20KHz, TDH: <0.03%, Max Input level:+21dBu, Crosstalk <80dB, Input Impedance: 20kohm, signal to noise ration : >110dB, with built in protection such as Audio Limiters, Temperature, DC, HF Short Circuit, Peak Current protections. Should be compatible with input from 6pin euroblock connector from CISCO VC device either directly or through converter. The bidders can also quote Quad channel Amplifier we can individually drive/control speaker from codec line out / proposed DSP lineout with Mix Minus for enhanced system performance. <u>The bidder can quote the Quad Channel Amplifier.</u>	

Note:-

1. All above specifications should be read as equivalent or better / higher side. The vendor may quote equivalent or better / higher specifications and please mention the same in compliance column of compliance sheet. In finalization of specifications' the decision of the High Court of Madhya Pradesh, Jabalpur will be final and binding on all.
2. The wireless gooseneck microphone also added in the above bid specification.
3. The total price of commercial bid inclusive of all taxes & expenses for 03 (Three) years free on-site maintenance & support for the quoted product shall be taken as the basis for evaluation of commercial bids. In case of any discrepancy in the tax factor, the basic product price shall be taken in to consideration for finalization of bids.
4. **Tender to be submitted along with all requisite documents. If any of the required documents are not found along with the bid, then the same shall be summarily rejected.**

STATEMENT OF DEVIATIONS FROM TECHNICAL SPECIFICATIONS

(Please submit separate sheet for each annexure)

Equipment offered: - Wireless Public Address System

Line item	Description of item specification where deviating	Deviation in the offer	Brief reason for the deviation (if any)

Note: - Deviations on the lower side of technical specs will not be accepted

Signature of the Bidder

Name:

Date:

Place:

Company Seal

Annexure-I
TECHNO-COMMERCIAL BID

S. No.	Description	Indicate also page number where attached
1.	Name, address & telephone number of the agency/firm.	
2.	Name, designation, address & telephone number of authorized person.	
3.	Please specify as to whether Tenderer is sole Proprietor/Partnership Firm/Private or Limited Company.	
4.	Name, address & telephone number of Directors/Partners, Fax No., e-mail address.	
5.	Copy of PAN Card issued by Income Tax Department and Copy of previous 03 Financial Year's Income Tax Return i.e. 2022-23, 2023-2024 and 2024-2025.	
6.	GST registration & Latest GST Return (please enclose copy).	
7.	Original equipment Manufacturer (OEM) certificate / letter to sale the product / authorization.	
8.	Experience details of last /minimum 03 years in providing sales, service and support of IT Equipment's / Audio Video System / Public Address System in Central Government /State Government /Public Sector Undertakings /Autonomous Bodies / reputed private sector.	
9.	Tenderer should have average annual turnover of minimum <u>Rupees Twenty Five Lakh during last three financial years in the sales, service and support of IT Equipment's / Audio Video System / Public Address System.</u>	
10.	Online Earnest Money Deposit:- a) Amount: Rs.50,000/- b) Reference No: c) Date:	
11.	Online Tender Fees:- a) Amount: Rs.5,000/- b) Reference No: c) Date:	
12.	Product Brochure / catalogues of quoted product.	

Declaration by the Bidder:

This is to certify that I/We before signing this tender have read and fully understood all the terms and conditions contained in the tender document and undertake myself/ourselves to strictly abide by them.

Signature of the Tenderer with Seal

ANNEXURE-II

BIDDER'S ANNUAL TURNOVER

_____ (Location)
_____ (Date)

From **(Name & Address of the Bidder)**

_____ To,
The Registrar General,
High Court of Madhya Pradesh,
Jabalpur

Ref.: _____

Sir,

We hereby certify that the average annual turnover of M/s. _____
(name of the bidder) is not less than **Rs.25 Lakh (Rupees Twenty Five Lakh only)** during last three financial years.

S. No.	Firm	2022-2023	2023-2024	2024-2025
		Amount	Amount	Amount
1.				

Yours Sincerely,

(Seal & Signature of Auditor)

Name of the Auditor:

Seal:

CHAPTER-4

FINANCIAL BID (PRICE SCHEDULE)

Prices should be quoted in Indian Rupees inclusive of all taxes, installation charges, freight, etc.

Price should be quoted with 03 years onsite comprehensive warranty and support and should be on-site at High Court of M.P.

Name of the Bidder: _____

Item Description	Make and Model	Unit Price (In Rs.)	GST	Any other duty	Total cost of items with 03 years onsite comprehensive warranty & support	Approx. Qty.	Total Cost (all inclusive) (In Rs.)
1	2	3	4	5	6= (3+4+5)	7	8=(6*7)
Wireless Mikes of reputed make Specification-“A”						35	
Speakers of reputed make compatible with Display Panel /TV Specification-“B”						04	
Amplifier Specification- “C”						01	
Accessories (all type of cables & connectors)						Lump-sum	
							Total

Note: The financial bids are to be submitted only online and no hard copy to be submitted along with the bid.

CHAPTER-5
CONTRACT FORM

This AGREEMENT made the _____ day of _____, 2025 between the _____ (herein after called the Purchaser) and _____ (herein after called the supplier) _____ (Address)

WHEREAS the Purchaser is desirous _____ (Brief description of goods) and has accepted a bid by the supplier for the supply of those goods and services for the sum of _____ (Contract price in words and figures, herein after called the Contract Price)

Now this agreement witnesses as follows :

1. In this agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall be deemed to form and be read and construed as part of this Agreement viz :-
 - (a) The bid forms (Technical and financial) and the Price Schedule submitted by the bidder.
 - (b) The entire tender document.
 - (c) The Purchaser's notification of award.
 - (d) All correspondence in this Regard
3. In consideration of the payments to be made by the Purchaser to the Supplier as hereinafter mentioned, the supplier hereby covenants with the Purchaser to provide the goods and services and to remedy defects therein in conformity in all respects with the provisions of the Contract.
4. The Purchaser hereby covenants to pay the Supplier in consideration of the provisions of the goods and services and the remedying of defects therein, the Contract price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

Brief particulars of the goods and services which shall be supplied / provided by the Supplier are as under.

S. No.	Brief Description of goods and services	Quantity to be supplied	Unit Price	Total Price	Delivery Terms

In witness whereof the parties hereto have caused this Agreement to be executed.

For and on behalf of supplier

CERTIFICATES

WE CERTIFY THAT:-

1. We will not LEAK / DISCLOSE any information of High Court to any other institutions/organizations, bodies and also in the market on the rates less than the prices quoted by us to the High Court.
2. The rate of TAXES / DUTIES mentioned in the tender is in accordance with the provisions of the rules in all respects and the same is payable to the Authorities.
3. The machine offered shall be of the **best quality** strictly in accordance with the specifications and particulars as detailed in the tender.
4. The information furnished by us in the tender are true and correct to the best of our knowledge and belief.
5. We have read and understood the rules, regulations, terms and conditions of tender as applicable from time to time and agree to abide by them.
6. We will meet **100%** Confidentiality and Integrity of the High Court Database and software.

Authorized Signatory

(Seal of the Company)

TERMS AND CONDITIONS FOR E-TENDERING

1. For participation in e-tendering module, it is mandatory for prospective bidders to get registration on website **www.mptenders.gov.in**. Therefore, it is advised to all prospective bidders to get registration by making on line registration fees payment at the earliest.
2. Tender documents can be purchased *only online* on payment of tender fees and downloaded from website **www.mptenders.gov.in** by making online payment for the tender document fee.
3. Service and gateway charges shall be borne by the bidders.
4. Since the bidders are required to sign their bids online using class-III Digital Signature Certificate, they are advised to obtain the same at the earliest.
5. For further information regarding issue of Digital Signature Certificate, the bidders are requested to visit website www.mptenders.gov.in . Please note that it may take upto 07 to 10 working days for issue of Digital Signature Certificate. Department will not be responsible for delay in issue of Digital Signature Certificate.
6. If bidder is going first time for e-tendering, then it is obligatory on the part of bidder to fulfill all formalities such as registration, obtaining Digital Signature Certificate etc. well in advance.
7. Bidders are requested to visit our e-tendering website regularly for any clarification and / or due date extension.
8. Bidder must positively complete online e-tendering procedure at **www.mptenders.gov.in**
9. Department shall not be responsible in any way for delay /difficulties /inaccessibility of the downloading facility from the website for any reason whatever.
10. For any type of clarification bidders can / visit www.mptenders.gov.in. For any technical related queries please call at 24 x 7 Help Desk Number 0120-

4001 002; 0120-4200 462; 0120-4001 005; 0120-6277 787; Technical - support-eproc@nic.in. Support timings: Monday to Saturday from 10:00 AM to 07:00 PM.

11. Interested bidders may attend the free training programme in Bhopal at their own cost. For further query please contact help desk.
12. The bidder who so ever is submitting the tender by his Digital Signature Certificate shall invariably upload the scanned copy of the authority letter as well as submit the copy of same in physical form with the offer of particular tender.
13. **In case of any technical issue at the time of filling of bid documents the High Court of Madhya Pradesh will not be responsible for any non-submission / late submission of bid documents.**
14. **The firms registered under NSIC and MSME (The vendor to be registered with both NSIC and MSME for claiming exemption of tender fees) are exempted for submission of tender fees only. But they have to submit valid EMD as per the tender requirement.**